

# Covid-19 Update

## TO OUR PATIENT FAMILY

We are now open by appointment only. The health and safety of our patients is our number one priority at all times. We are committed to supporting our community in the safest way possible, and we thank you for continuing to support local business like ours. Please read our safety protocols to keep our staff and patients safe.

- All patients entering the office will have temperatures taken and will be asked to use hand sanitizer or wash your hands with soap and water.
- Staff will be handwashing throughout the day and supplementing with hand sanitizer
- We will be reducing the number of patients in our office to allow adequate social distancing.
- We will have breath shields up throughout the office to limit potential viral spread.
- As mandated by the City, all staff and **patients will be asked to wear a protective face mask in the office**. We can provide you with one if needed.
- We will keep the waiting room free from magazines, snacks and toys. Our staff will disinfect all patient areas thoroughly throughout the day with Pure & Clean disinfectant surface cleaner.
- To minimize the number of people in the office, we ask for patients to come to the appointment alone. Should you need assistance (i.e. younger children and elderly adults), please contact our office so we can accommodate the situation.
- Drop-in optical repairs, adjustments and pick ups will need to be scheduled for an appointment. Please call our office to make arrangements, including curbside pick-ups.
- Each doctor room will be thoroughly sterilized, and protective coverings established to help prevent potential patient cross-contaminations.
- TeleHealth appointments will still be available.

THANK YOU, Doctors Arellano, Naik, Char, Nguyen and the Focal Point Optometry Team